

# *The Blue Practice: Blue News*

Winter 2018

Welcome to Blue News.

Here's a festive update from the practice.



## **Information for the Festive Season:**

**We will be open between Christmas and New Year when we will be triaging your calls, providing advice and on the day appointments as required.**

Please note the surgery will be **closed** for the Festive Bank Holidays:

Tuesday 25<sup>th</sup> & Wednesday 26<sup>th</sup> December 2018

Tuesday 1<sup>st</sup> & Wednesday 2<sup>nd</sup> January 2019

**Please contact NHS 24 on 111 if you require urgent assistance during this time**

During the holiday period please do not order **repeat prescriptions** via the website or dedicated phone line. If you require a prescription **urgently** over the holidays please phone the surgery on **01764 652283 between 9.30 and 11.45 am.**

On line ordering and the dedicated phone line will be available again as of the Thursday 3rd January 2019.

## **It's not too late for your FLU vaccination!**

As winter weather takes a hold, it's still possible to help protect your health against the Flu virus. If you would still like to have the vaccination and are over 65 or in an 'at risk' group, do ask the doctor or nurse during your appointment if you are able to receive your flu vaccination when you are visiting the surgery.

Alternatively, feel free to give us a call for an appointment.

A Star in our midst!!!

If you are a fan of Still Game, look out for a new member of the cast in the new series. Featured here with Jack and Victor our very own prescription tub will be making its debut in the new series.

We believe the TV set was designed with our practice in mind.

How about that!



## On line Services – Repeat Prescriptions

**We are now using our new online request system via Patient Services.**

**If you use this service for repeat prescriptions please register if you have not done so.**

**If you have a preferred Chemist, do we know about it?**

If you have not specified your preferred chemist by completing a mandate please follow the steps below when ordering online:

- Tick the item(s) you require on the repeat list
- Scroll down
- Add the name of your preferred Chemist in the message box
- Click request
- Confirm

Ask your GP, nurse or a receptionist for more information and to obtain a registration form.

You do need to be over 16, have a unique e-mail and mobile no. to use these services and we need to see photographic identification to confirm your identity when you register.