

The Blue Practice – Crieff Medical Centre

Patient Declaration of Consent for Contact via SMS Text Messaging/Email and Online Services

If you would like to register for online services and SMS text reminders please complete the form below and return it to the practice in person, **along with a valid form of identification, for example photo ID or your passport.** Once you are registered the practice will give you the information that will enable you to create a username and password.

Patient details	Please complete in BLOCK CAPITALS																		
Patient forename																			
Patient surname																			
Date of birth	D	D	/	M	M	/	Y	Y	Y	Y									
Email address This email address will be used by your practice to send you notifications and reminders.																			
Mobile number																			

Terms of Agreement (please tick)

I have read and understand the information about on-line and text reminders given overleaf	
I will be responsible for the security of my login details as well as any information I receive	
I consent to the practice using my email address and phone number for reminders and communication from the practice	
I will ensure that I keep the practice informed of my up to date mobile and email address at all times	
I acknowledge that appointment reminders are and additional service and the responsibility for attending or cancelling appointments still rests with me.	

Your login details will be emailed to the email address you have give us above.

Consent

Signature: _____ Date: _____

Staff use only																			
Patient ID seen																			
Type of ID																			
Staff name																			
Date	D	D	/	M	M	/	Y	Y	Y	Y									

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SMS Texting/Email Service

The Blue Practice Crieff Medical Centre would like to introduce sending SMS text messages to remind you of appointments you have booked with the practice.

The text messaging service reminds patients about appointments booked with the practice. The service automatically delivers a confirmation message when the appointment is made and a reminder to your mobile phone the day before your appointment is due. You will be able to message us back if you wish to cancel the appointment.

The service may in the future extend to sending other health information via SMS text or email, such as information about special clinics, health promotion, chronic disease invitations and requests to contact the practice to arrange an appointment.

This service should not be solely relied upon, the responsibility for attending and cancelling appointments rests with you.

Test messages and emails are generated using a secure system. However, they are transmitted over a public network to a personal phone/email and as such may not be secure. The practice will not transmit any information that would enable an individual to be identified.

Please note:

- You **must** remember to tell us if you change mobile number, home number or email address
- We will **not** send text messages or emails to anyone under the age of 16 years
- We will **not** share contact details with any external organisation

On line Services

We are offering an online service to enable our patients to order their repeat prescriptions from home in a simpler and safer way than before.

Repeat Prescriptions

Request your repeat prescriptions on line by logging into your account and simply ticking the appropriate boxes. You can review the progress of your repeat prescriptions and any messages that the practice may have sent to you regarding your requests via your account.

Once you have completed the Registration/Consent Form overleaf and we have confirmed your identity we will send you the information you need to set up your account.